









# WHAT IS NOT HARASSMENT?

- Normal exercise of management authority
- Difficult situations, stress, conflict, organizational constraints
- Normal social and friendly gestures
- Physical and sexual assaults

## **EXAMPLES OF HARASSMENT**

Yelling, interrupting, or threatening

Assigning demeaning or belittling tasks

Unwanted sexual advances

Rude, degrading, or offensive remarks Contravening the
Canadian Human
Rights Act

Mocking, destabilizing

Gossip, rumours, and ridicule

Setting someone up for **failure** 

Name-calling

Intimidating gestures

Isolating

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# A POISONED ENVIRONMENT

Comments or behaviours create a hostile or offensive environment



Yelling at no one in particular

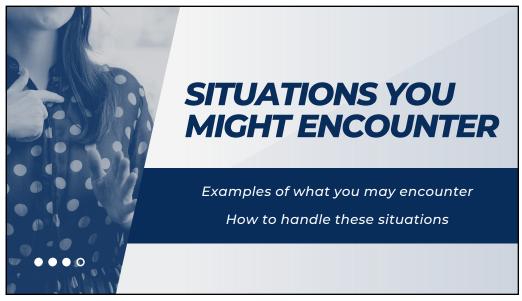


Pounding table in frustration













Difficult Meetings

#### Reflect:

What do you think? How would you feel? What would you do?



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## **SCENARIOS**

Third-Party Interactions

#### Reflect:

What do you think? How would you feel? What would you do?





## IF YOU SEE HARASSMENT... STEP 1 STEP2 **RESOLVE REPORT** Talk with the Notify your other person leader

## REPORTING HARASSMENT

#### REPORT WHEN...

- ... you are not comfortable contacting the individual
- ... you haven't been able to contact the individual
- ... the individual has not stopped the offending behaviour

#### REPORT BY....

- ... submitting the complaint to your Applicable Authority
- ... making the complaint in writing using the form provided

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## WHAT HAPPENS NEXT?

- Complaints are held in strict confidence, and information is disclosed on a "need-to-know basis"
- Investigations will be conducted promptly and include:
  - appointing an unbiased investigator
  - reviewing available documentation
  - interviewing involved parties and witnesses
- The investigator's report will be used to take the necessary steps to ultimately resolve the matter





## **ARE WE "OUTLAWING" FUN?**

### **BUT...**

- Know your audience
- Avoid "prohibited grounds"
  - Be thoughtful of what you say and do



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## THINGS TO KEEP IN MIND

- Consider your audience, environment and your actions before doing or saying something
- Know when to report and stop harassment
- Remember that constructive criticism, regular use of management authority
- · Harassment comes in many forms, and no two cases may be alike

## TRAINING SUMMARY

What you should know now...

... what harassment is...

... what is NOT classified as harassment...

... what a poisoned environment is...

... possible situations you may encounter, and what to do...

... steps to take if you see, or are the target of harassment...

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